<table>
<thead>
<tr>
<th>Agenda</th>
<th>Speaker</th>
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<tbody>
<tr>
<td>3 mins Housekeeping</td>
<td>David Dalgado - Host</td>
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<tr>
<td>5 mins Introduction – Data &amp; Digital Technology</td>
<td>Joseph Oliveros - Cash Transfer Programming Innovations Lead, IFRC</td>
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<tr>
<td>10 mins SP &amp; CVA activities in COVID19</td>
<td>Muhammad Amin – Program Manager – CTP, Pakistan Red Crescent</td>
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<td>10 mins SP &amp; CVA activities in COVID19</td>
<td>Peter Mujtaba - Cash Technology &amp; Innovation Lead, BRC</td>
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<td>10 mins SP &amp; CVA activities in COVID19</td>
<td>Jenny Harper – Cash School Manager, British Red Cross</td>
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<td>10 mins SP &amp; CVA activities in COVID19</td>
<td>Fernando Suárez Jiménez - Livelihoods and Cash Delegate, Netherlands Red Cross St. Maarten</td>
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<tr>
<td>15 mins Questions and Answers</td>
<td>Speakers and joined by Alex Gachoud, ICRC</td>
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Cash Technology Tools

Key Functions:

**Data Collection**
- Beneficiary data
- Biometrics
- Market data
- Assessments
- Post-distribution, surveys

**Data Management**
- Beneficiary management
- Distribution planning & tracking
- Monitoring & reporting
- Audit trails
- Payment administration (FSP integration)

**Payment Mechanisms**
- Payment scheduling (individual, bulk)
- Identify validation & security
- Inventory management
- Electronic cash distribution
- Reconciliation

**Technology tools:**

**Data Collection**
- ODK/Kobo
- RAMP/Magpi
- Devicemagic
- ONA

**Data Management**
- LMMS
- RedRose
- SCOPE (WFP)
- RC2 – being tested

**Payment Mechanisms**
- Prepaid cards, Money Transfers (remittance), Mobile payments, e-vouchers, digital wallets
Competencies

Data Literacy
Understand value of data, how to use data responsibly?

Data Collection
How to ask the right questions that lend to analysis?

Data Management
How to clean, collate, store, update, share data?

Data Analysis
How to turn data to information which enables decisions?

Data Visualization
How to represent data to communicate key messages?

+ Digital Literacy
**Resources**

1. **Cash Hub** - [https://cash-hub.org/](https://cash-hub.org/)
   - Remote HelpDesk support
   - RedRose Data Management Learning Review documents (Kenya, Lebanon, ICRC, etc.)
   - RedRose Toolkit (Coming Soon)
   - Cash in Emergencies toolkit – with ODK and Excel form templates

2. **Data Literacy**
   - Excel - [https://media.ifrc.org/ifrc/2019/10/16/launch-excel-social-learning-online-pilot/](https://media.ifrc.org/ifrc/2019/10/16/launch-excel-social-learning-online-pilot/)
   - Data Skills - [https://pierregrandidier.github.io/im-tips/](https://pierregrandidier.github.io/im-tips/)

3. **Data Collection**
   - [https://ee.kob4.ifrc.org/x/#JX7gGrEe](https://ee.kob4.ifrc.org/x/#JX7gGrEe)

4. **Data Analysis**
   - Humanitarian Information Analysis Course (classroom)
   - Market Assessment and Analysis Training (classroom)

5. **RC2Relief** - currently being tested for CVA
   - [https://media.ifrc.org/ifrc/rc2-relief-tool/](https://media.ifrc.org/ifrc/rc2-relief-tool/)

6. **Regional Cash IM workshops** (TBC)
Muhammad Amin – Program Manager
– CTP, Pakistan Red Crescent

Stop sharing so Amin video feed can be seen
UK Operations – Cash IM
Hardship Fund – Covid-19 response
Background

▪ £5M – For Distribution – Covid-19 response
▪ Multiple or single cash tranches (£120 per individual per month for 3 months)
▪ Registrations received from 3rd parties
▪ Rolling registrations (can be registered at any time)
▪ Distribution of cards in the post (contactless with top-ups)
▪ Scale-up from current cash activities (significant scale up in the UK)
Use of tools and technologies

- RedRose (ONEPlatform)
- Microsoft Sharepoint
- Bankable system – card management (e.g. loading cash amounts)
- Automated SMS/Text messaging for comms
- Telephone (Helpline for support)
- Automated Welcome Letter production
Learning

- Implementation of a new IT system without any face-to-face contact
- Greater attention to detail required in everything
- Underestimated digital literacy
- Testing and training requires greater focus when working remotely (online)
- Accuracy of data-entry is essential
- Effective and responsive support helpdesk is essential
Training and documentation

- Ensure that all users were on the same page in terms of knowledge and skills
- Prioritise effective and relevant remote training
- Training would be taking place whilst RedRose was still in development
- Design a range of training tools and materials (e.g. webinars, user guides, videos)
- Multiple user groups
CVA in Sint Maarten

CashHub webinar
Challenges

Limiting physical contact (registration, distribution, justification)

• Support sustained for at least three months

• Un-banked population

Options

Debit cards

Rechargable e-vouchers

Mobile money
Data management for the whole intervention

- Needs Assessment and Registration: Kobo
- Database to manage the beneficiaries for the whole project
- E-vouchers system
Capacities

• Building local capacities:
  • Cash
  • Kobo
  • Red Rose

• Existing support capacities: 510 and cash

Addressing challenges with digital technologies
Building capacities
Keeping it simple
Questions and Answers –
Data and Digital Technology related questions will be prioritised
Please post in Chat

This slide will now be closed so that the video of those responding to questions can be seen