Road map for CTP monitoring and evaluation (M&E) planning

## INTRODUCTION

This road map will guide you through the process of planning for monitoring and evaluating a cash transfer programme. This process involves developing a comprehensive M&E strategy (including a detailed activity work plan and an M&E matrix with indicators and means of verification) and building the capacity of volunteers and staff.

Also, the road map provides suggestions on which CiE tools are most useful for this step and sub-steps. The tools will need to be adapted to your need and context.

You should always aim to comply with the minimum standards listed under this step, as this will contribute to the quality of your CTP response.

It is likely that you will need to move **back and forth** between the different sub-steps to guide your decision-making as information and processes are completed and feed into each sub-step.

If you need more detailed guidance on monitoring and evaluation planning, consult the reference documents suggested at the end of this road map.

## MINIMUM STANDARDS

* M&E planning should happen at the design phase of the programme
* M&E should be based on programme indicators and sources of verification established in the logical framework
* Programme indicators should allow minimally, for answers to be given to the following questions:
  + Have intended beneficiaries received full cash transfer at agreed intervals?
  + How was the money spent by the household?
  + Have changes occurred that may have affected the appropriateness of the chosen response modality (e.g. commodity quality, security issues, violence against women and girls, child labour, malnutrition rates, etc.)?
* Monitoring team must be trained and tools must be tested beforehand.

## SUB-STEPS AND TOOLS

### Develop an M&E strategy

Response-specific indicators (outcome indicators, output indicators, process indicators) will have been developed during the programme set-up phase for the logical framework. In the sub-step tools, you will find a logical framework and a checklist of key elements to be considered when monitoring the process and impact of a CTP.

Based on the logical framework, you should develop:

* An M&E work plan, detailing all the activities needed to ensure a smooth monitoring and evaluation process, and providing clear indication of who is responsible for each activity, with whom the responsible person should coordinate, and when each activity should be conducted.
* An M&E matrix, which includes all indicators to be monitored. For each indicator, the matrix should list: which data sources and collection methods should be used, how frequently data should be collected and by whom, and how the monitoring data will be used. Focus group discussions, key informant interviews and household surveys are the methods most commonly used in CTP monitoring. As a rule of thumb, include quantitative and qualitative components, and take triangulation concerns into account. Consider that using a range of methods and a range of respondents (e.g. beneficiaries and non-beneficiaries, men and women, etc.) will allow you to crosscheck and have greater confidence in the results.

In the sub-step tools you will find an M&E work plan and matrix templates.

Sampling is a key piece of information that is not included in the M&E matrix but should be defined before collecting data. Sampling refers to the number of people, shops, traders, service provider agents, etc. that are to be monitored per month, and/or the number of distribution/encashment sites to be visited for monitoring each month. In the sub-step tools you will find a survey sample calculator and a brief sampling guidance. These tools can help you establish physical verification targets.

### Build staff capacity

The quality and reliability of the monitoring results and recommendations will to a great extent depend on the capacity of the M&E team. Therefore volunteers and staff who will be involved in collecting and analysing data must be trained. In the sub-step tools you will find an introductory PowerPoint presentation accompanied by facilitator notes targeted at technical and middle management staff. Also, you will find brief guidance on how to conduct focus group discussions and interviews.

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| REFERENCE TOOLS  ICRC measuring results 2009. <http://www.icrc.org/eng/resources/documents/publication/p0995.htm>  Non-food items and emergency shelter cluster guidelines on post-distribution monitoring. IOM 2012. <http://www.foodsecurity.nrc-handbooks.org/assets/NFI_ES_cluster_PDM_guidelines_July_2012-copy.pdf> |