

## Webinar 14: Monitoring

### Adapting to COVID-19 - The Use of Cash & Markets in the Red Cross Red Crescent Movement

04 November 2020



	Agenda	Speaker
5 mins	Housekeeping & Opening	David Dalgado, Cash Hub team, British Red Cross - Host
15 mins incl. Q&A	Remote FGDs, Turkish Red Crescent	<b>Meircan Han &amp; Alperen Açıkol</b> - Turkish Red Crescent /Türk Kızılay
10 mins incl. Q&A	Zambia Red Cross	<b>Mulambwa Mwanang'ono</b> – DM Manager, Zambia Red Cross
5mins	Grand BargainWG Outcome Indicators	<b>Michael Belaro</b> , Regional Coordinator, Cash Assistance, Asia-Pacific, IFRC & David Dalgado, Cash Hub, British Red Cross
10 mins	Expenditure Monitoring & Measuring Well-Being	<b>Jo Burton</b> , Global Cash and Markets Lead, ICRC & <b>Emma Delo</b> , Cash & Markets Technical Team Manager, British Red Cross
15 mins	Q&A & Discussion	<b>Questions, Answers, Comments &amp; Sharing</b>



# KIZILAYKART

Cash Based Assistance  
Programmes



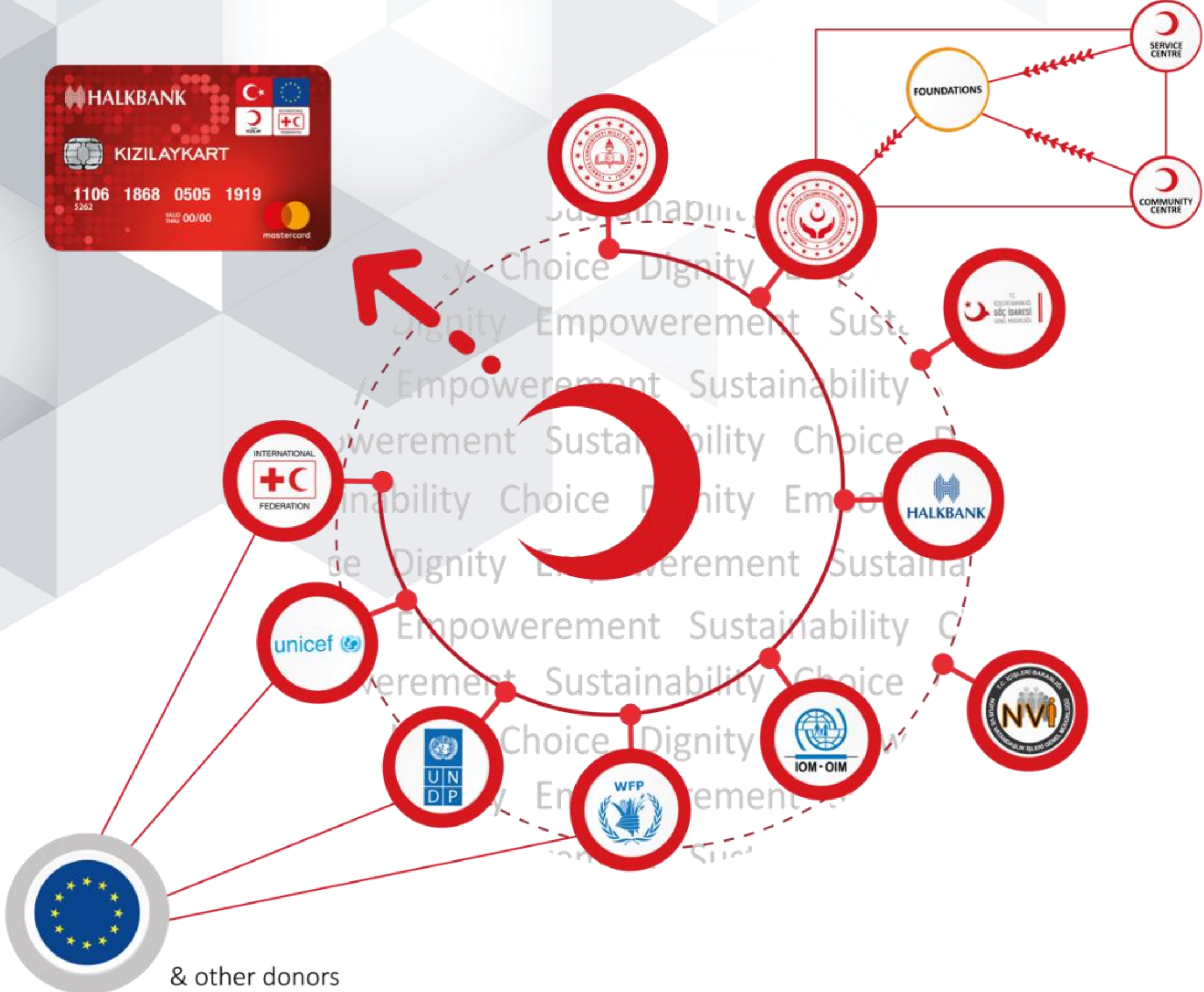


More than **4 Million**

People under  
Temporary & International  
Protection in **Turkey**

≈ 70 Nationalities

# KIZILAYKART Cash Based Assistance Programmes



# KIZILAYKART Cash Based Assistance Programmes



## In Camp Food Assistance Programme

Sector: Food



**53.321**

Number of People Reached  
11.046 Household

**193 Million €**  
Total Payment Amount

- 611 Thousand € monthly payment amount

## Emergency Social Safety Net (ESSN) Programme

Sector: Basic Need



**1.789.382**

Number of People Reached  
314.881 Household

**1,4 Billion €**  
Total Payment Amount

- 26 Million € monthly payment amount

## Conditional Cash Transfer for Education (CCTE) Programme

Sector: Education



**628.856**

Number of Children Reached  
(Received at least one payment)

**123 Million €**  
Total Payment Amount

- 497.460 children on July 2020
- 11 Million € monthly payment amount

## Adult Language Training (ALT) Programme

Sector: Education



**35.301**

Number of People Reached  
(Received at least one payment)

**3 Million €**  
Total Payment Amount

## Vocational Training Project

Sector: Livelihood



Vocational Course Incentive (VCI) Project

**2.700** People  
(Received at least one payment)

**447 Thousand €**  
Total Payment Amount



Vocational Training Incentive (VTI) Project

**105** People  
(Received at least one payment)

**18 Thousand €**  
Total Payment Amount



## Process Monitoring

### Field Teams

## Beneficiary Monitoring

- On-site and card distribution monitoring
- Intensive tracking for verification of PDM participants
- Focus group discussions
- Data collection for impact evaluation and ad-hoc studies

## Impact Evaluation

### Analysis Team

## Outcome Monitoring

- Data Oriented Approach: Pre-Assistance Baseline and Post Distribution Monitoring
- Inter-sectoral Vulnerability Survey
- Ad-hoc studies/In-house studies
  - COVID-19 Rapid Assessment
  - Livelihood Transition of the ESSN - Capacity Mapping and Understanding the Potential
  - Debt, Savings, Gender and Cash Transfer Survey



# Remote Focus Group Discussions

## Advantages:

- Do no Harm Principle
- Safer
- Innovative
- More Inclusive
- More Diverse
- More Comfortable



## Challenges and Limitations:

- Resource Intense
- Connection Problems
- Closer to an In-depth Interview
- Limited Interaction between participants
- Not suitable for every context



**Thank you**



**ContactUs**

This document is produced by Kızılaykart Cash Based Assistance Programmes Coordinatorship.



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**#CardLoadedwithGoodness**



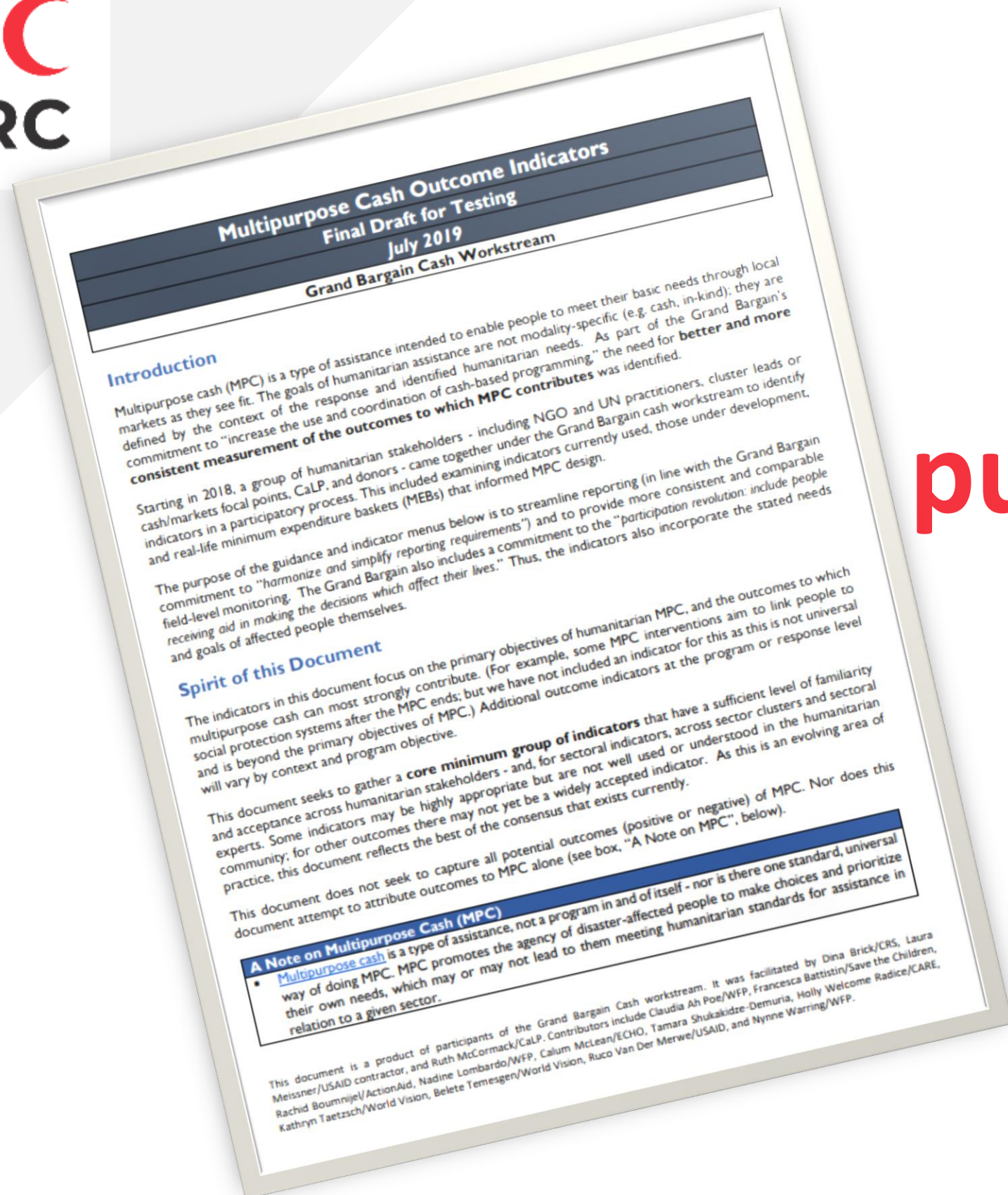
**Meircan Han & Alperen Aıkol - Turkish Red Crescent /Türk Kızılay**

**Please post questions in chat**

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**Mulambwa Mwanang'ono – DM Manager, Zambia Red Cross**

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# Grand Bargain – MPC Outcome Indicators, purpose and potential use in RCRC?

**Michael Belaro**, Regional Coordinator,  
Cash Assistance, Asia-Pacific, IFRC

**David Dalgado**, Cash Hub team, British Red  
Cross

<https://www.calpnetwork.org/wp-content/uploads/2020/03/multipurpose-cash-outcome-indicatorsfinal-draft-for-testingjuly-2019-1.pdf>

04 November 2020

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## Monitoring and evaluation

### Search toolkit

Search by keyword > SEARCH

- > Preparedness
- > Assessment
- > Response analysis
- > Set up and Implementation
- > Monitoring and evaluation**
- > Vouchers box
- > Cash for work box

**M&E**

- ↕ M5\_0 Roadmap for M&E (DOCX)
- ↕ M5\_0a Module 5 Guide (PDF)
- > M&E planning
- > Programme monitoring**
- > Market monitoring
- > CTP Evaluation

**Programme monitoring**

- ↕ M5\_2\_0 Roadmap (DOCX)
- Baseline**
- ↕ M5\_2\_1 Baseline questionnaire template (XLSX)
- Encashment monitoring**
- ↕ M5\_2\_2\_1 Encashment exit survey template (DOCX)
- ↕ M5\_2\_2\_2 Encashment exit survey database template (XLSX)
- Post-distribution monitoring**
- ↕ M5\_2\_3\_1 Encashment site observation template (XLS)
- ↕ M5\_2\_3\_2 PDM FGD questionnaire template (DOCX)
- ↕ M5\_2\_3\_3 PDM unconditional CTP survey template (DOCX)
- ↕ M5\_2\_3\_4 PDM unconditional survey database template (XLSX)
- ↕ M5\_2\_3\_5 PDM conditional CTP survey template (XLS)

# What do we already have & do?



- Many NS are undertaking PDM similar to **Cash in Emergency Toolkit** – M5\_2\_3\_3 PDM unconditional CTP Survey Template
- This asks for information that allows:
  - Verification of eligibility
  - Respondents understanding of the selection criteria
  - Distribution process appropriate
  - Basic information on what CVA was used on
  - Availability of items on market
  - If respondents understand feedback and complaints system

# Grand Bargain Outcome Indicators



- A **pilot for testing** - Far from a perfect document, but can still be useful.
  - Recognises **you can not attribute outcomes to MPC alone.**
  - **Core minimum group of indicators – cross cutting & sectorial**
- e.g. **Education** – *“Percentage of households with school-age children with at least 1 school-age child who had to miss school because of costs associated with schooling (during the recall period) ”*

## Multipurpose Cash Outcome Indicators

Final Draft for Testing

July 2019

Grand Bargain Cash Workstream

### Introduction

Multipurpose cash (MPC) is a type of assistance intended to enable people to meet their basic needs through local markets as they see fit. The goals of humanitarian assistance are not modality-specific (e.g. cash, in-kind); they are defined by the context of the response and identified humanitarian needs. As part of the Grand Bargain's commitment to "increase the use and coordination of cash-based programming," the need for **better and more consistent measurement of the outcomes to which MPC contributes** was identified.

Starting in 2018, a group of humanitarian stakeholders - including NGO and UN practitioners, cluster leads or cash/markets focal points, CaLP, and donors - came together under the Grand Bargain cash workstream to identify indicators in a participatory process. This included examining indicators currently used, those under development, and real-life minimum expenditure baskets (MEBs) that informed MPC design.

The purpose of the guidance and indicator menus below is to streamline reporting (in line with the Grand Bargain commitment to "harmonize and simplify reporting requirements") and to provide more consistent and comparable field-level monitoring. The Grand Bargain also includes a commitment to the "participation revolution: include people receiving aid in making the decisions which affect their lives." Thus, the indicators also incorporate the stated needs and goals of affected people themselves.

### Spirit of this Document

The indicators in this document focus on the primary objectives of humanitarian MPC, and the outcomes to which multipurpose cash can most strongly contribute. (For example, some MPC interventions aim to link people to social protection systems after the MPC ends; but we have not included an indicator for this as this is not universal and is beyond the primary objectives of MPC.) Additional outcome indicators at the program or response level will vary by context and program objective.

This document seeks to gather a **core minimum group of indicators** that have a sufficient level of familiarity and acceptance across humanitarian stakeholders - and, for sectoral indicators, across sector clusters and sectoral experts. Some indicators may be highly appropriate but are not well used or understood in the humanitarian community; for other outcomes there may not yet be a widely accepted indicator. As this is an evolving area of practice, this document reflects the best of the consensus that exists currently.

This document does not seek to capture all potential outcomes (positive or negative) of MPC. Nor does this document attempt to attribute outcomes to MPC alone (see box, "A Note on MPC", below).

#### A Note on Multipurpose Cash (MPC)

- **Multipurpose cash** is a type of assistance, not a program in and of itself - nor is there one standard, universal way of doing MPC. MPC promotes the agency of disaster-affected people to make choices and prioritize their own needs, which may or may not lead to them meeting humanitarian standards for assistance in relation to a given sector.

This document is a product of participants of the Grand Bargain Cash workstream. It was facilitated by Dina Brick/CRS, Laura Meissner/USAID contractor, and Ruth McCormack/CaLP. Contributors include Claudia Ah Poe/WFP, Francesca Battistin/Save the Children, Rachid Boumrijel/ActionAid, Nadine Lombardo/WFP, Calum McLean/ECHO, Tamara Shukakidze-Demuria, Holly Welcome Radice/CARE, Kathryn Taetzsch/World Vision, Belete Temesgen/World Vision, Ruco Van Der Merwe/USAID, and Nynne Warring/WFP.



## GB Outcome Indicators – how can we use them?



- Where expenditure is indicated by responded in that sector consider the sectorial indicators. **Get support from sectorial specialists to help formulate questions for your context.**
- the scale of the information gathered in your PDM needs to reflect:
  - Whether you can take significant corrective action
  - The level of MPC support when compared with expenditure.

## Examples of Outcome Indicators – Protection



Process Indicator for Quality, Protection Mainstreaming and AAP

***“Percentage of beneficiaries reporting that humanitarian assistance is delivered in a safe, accessible, accountable and participatory manner.”***

The GB Outcome indicator document links into an ECHO protection document

11. Have negative coping mechanism been adopted before/after the provision of the assistance? Yes / No

11.1 If yes, can you please explain which negative coping mechanisms have been adopted?

Should you ask something like this? How can you ask it for your context and sensitively?



## GB Outcome Indicators – what more is needed?

IFRC

- PDM can only be pushed so far. If significant unmet needs are highlighted, an **updated needs assessment may be required.**
- GB Outcome Indicators document **misses the transformative impact of MPC** in that it empowers people.
- **Allow respondents to share how MPC has impacted them in response to an open question.**





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## **Improving expenditure monitoring of CVA**



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## Health care

- Preventative care (e.g. immunizations etc.)
- Emergency care (e.g. surgeries etc.)
- Chronic disease management (e.g. chronic pain management, cancer, diabetes, HIV/aids etc.)
- Pregnancy management
- Psycho-social services
- Medicines for short term conditions (e.g. panadol, antibiotics etc.)

## Shelter

### Rent

Rent

### House repairs

- Labour
- Construction material

### Utilities

- Drinking Water
- Usage water (e.g. not drinking water)
- Solid waste removal
- Wastewater removal
- Energy



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**Improving how we measure the contribution of  
multi-purpose cash to well-being**

Safety  
Choices  
Well-Being  
Empowered  
Respect  
Dignity  
Security



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## Field test:

### Relationships

To capture a persons self-assessment of their relationship with spouse, family, community before and after the assistance

### Life-satisfaction

A self-anchoring striving scale is used to records peoples overall life satisfaction

### Aspirations

Goals and objectives are set by people for their needs/well-being

### Dignity & Self-Esteem

Look at any negative coping strategies used in the last 6 months (not tested in DRC)

### Health including mental health

Only to be used by health experts and if people are already receiving psychological support

### Community integration

(indicator to be developed and not tested in DRC)



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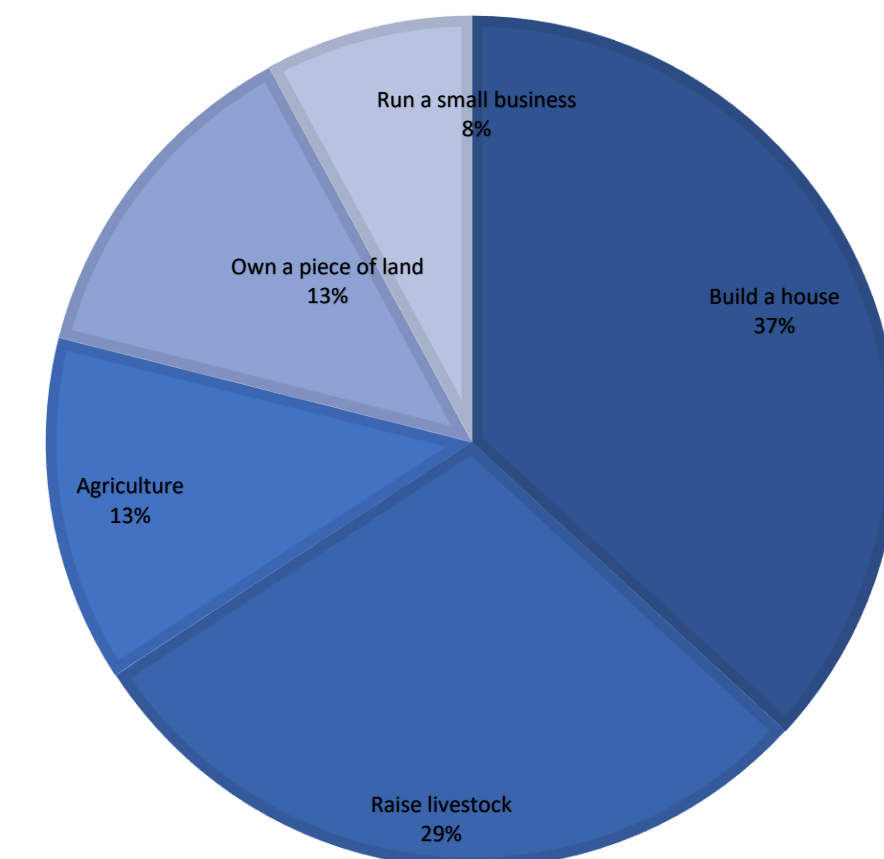
## Initial findings are:

- aspiration indicator - people often prioritised longer term investments over basic needs
- MPC had a positive impact on relationships and life satisfaction

## Next steps:

- Further testing

■ Build a house ■ Raise livestock ■ Agriculture ■ Own a piece of land ■ Run a small business



# Questions & Answers, Comments and Discussion

Please post questions in the chat,  
if you have comments you wish to share please also let us know in the  
chat and if time we will come to you.

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# Thank You

- **Meircan Han & Alperen Açıkol & Bülent Öztürk** - Turkish Red Crescent /Türk Kızılay
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- **Emma Delo** - Cash & Markets Technical Team Manager, British Red Cross
- **Stefania Imperia & Cara Wilson** – Cash Hub team, British Red Cross

Next Webinar 18th November – CVA for Nutrition Outcomes

[www.cash-hub.org](http://www.cash-hub.org) - Cash Helpdesk available for all RCRC Movement CVA support