To implement RedRose, a variety of skills are needed. The following provides details on the responsibilities and skills required to implement and use RedRose:

**Technical advisor (IFRC, PNS, Cash IM):**

In some cases, these teams are able to provide hands-on support during the journey to implement RedRose. This is in the form of:

* Delivering RedRose awareness presentations to advocate for RedRose. This could be through a webinar or sign-posting to existing documentation, videos and webinar recordings.
* Support on-site “Introduction to RedRose” workshops. These provide NS’s with an opportunity to learn in more detail about the capabilities of RedRose through hands-on use of the system.
* Support the cash focal point in the analysis/design work by providing examples and guidance on how the analysis and design was carried out at other national societies.

**National Society RedRose focal point:**

This is a key role and should be a dedicated resource from the National Society who will support the RedRose implementation as well as provide ongoing support. They will need a combination of good IT skills, information management and an understanding of cash programmes. This could be the NS IM/IT resource. They will

* Take responsibility for the project management of the RedRose implementation.
* Understand and communicate the needs of the NS cash programme.
* Build their skills in the use of RedRose.
* Play a key role in testing the RedRose system to ensure that it meets the needs of the national society cash programme
* Liaise with RedRose technicians for support
* Train staff & volunteers
* Become the subject matter expert on RedRose for the NS and act as the system administrator.
* Ongoing support of RedRose including documenting and communicating lessons learnt

**RedRose technical consultants:**

The RedRose technical team are responsible for

* Setting up RedRose based on the needs of the national society cash programme.
* Provide technical support directly to the NS through Skype
* Available to deliver onsite training courses (train the trainer) in how to use and manage RedRose.

**National Society finance manager:**

* Receive specific training of finance tasks/approval processes within RedRose
* Responsible for the finance function within the RedRose workflow

**National Society cash programme manager:**

* Receive specific training of cash programme tasks/approval processes within RedRose
* Responsible for the cash programme function within the RedRose workflow
* Work closely with the **National Society RedRose focal point** to develop and document the specification of RedRose to deliver the needs of the cash programme.
* Responsible for awareness building and advocating for the use of RedRose within the national society

**National Society volunteers:**

* Receive training on using RedRose for beneficiary registration and cash distributions
* Responsible for using RedRose in the field to record beneficiary data

**Regional cash focal point**:The regional cash focal point should act as a coordinator. The will be responsible for:

* Advocating the use of data management systems as part of cash preparedness and response
* Identify opportunities for cash data management and work closely with the NS to transform these into proposals for the use of data management systems (e.g. RedRose)