

Questions and Answers

Questions and Answers: Africa Session

Q. n.	Full question	Answer
1	What is a NS cash readiness process?	<p>It is the process that NSs (or any organisation) go through to ensure that they are operationally ready to provide timely CVA at scale. This includes everything from: ensuring leadership buy-in, to developing standard operating procedures (SoPs) for cash, adapting monitoring, procurement, and finance systems to CVA, establishing a framework agreement with a financial service provider (FSP) to deliver cash, training staff, setting up an internal Cash Working Group, regularly attending the national CWG etc.</p> <p>More information can be found here: https://cash-hub.org/resources/national-society-cash-readiness</p>
2	What advice would you give to any of your peers (both Host NS and Partner NS) when envisaging to launch a cash programme?	<p>For NS who have not undertaken CVA previously 3 top tips would be:</p> <ul style="list-style-type: none">• Leadership buy-in• Engage with all relevant NS departments (e.g. Finance, DM, Logs, CEA) to determine role in advance of a response/pilot.• Start small with a pilot project to test out how to use cash. <p>The points are part of CVA preparedness.</p> <ul style="list-style-type: none">• https://cash-hub.org/resources/national-society-cash-readiness/

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<p>3</p>	<p>Are we aware of trends around the priorities of cash-beneficiaries? How are money used for in the first place?</p>	<p>Evidence from programmes across the world in various contexts shows that households spend most of multipurpose cash assistance on meeting their family’s basic needs. Where cash is used in specific sectoral programmes (e.g., livelihoods, shelter, education etc.) this depends on the programme objectives and how the programme has been designed.</p> <p>UNHCR conducted a study looking at how MPCA tends to be used: https://www.unhcr.org/5b28c4157.pdf</p> <p>It is also possible to watch these videos with different examples of how people have spent cash in different countries where the Movement distributed CVA:</p> <ul style="list-style-type: none"> • Why is the International Red Cross and Red Crescent Movement distributing Cash Assistance? • How the Red Cross uses cash assistance in emergencies
<p>4</p>	<p>My question is are there any (ready cash package) to use it to implement multi-purpose cash grants (MPCG) in emergency in a synthetic way? I think the cash in emergency toolkit is not practical. Why doesn't IFRC create ready package include Cash IM, MoU with FSP and RAM. It could be an integrated software and it would be web based.</p>	<p>The CiE toolkit is due for a revision, and it is hoped that some of the latest examples of tools and processes will be incorporated. However, at the time of scoping the revision, consideration will be given to the potential for a more integrated tool, which could include market assessment tools, IM tools, CEA tools etc. However, it is recognised that some NS operate in contexts which may have more limited access to online tools and a fully web-based system may not be appropriate for all.</p> <p>The online Africa Cash CoP is hosting some ready-made tools for contextualisation for African NS, i.e. FSP procurement package, some assessment tools, the CVA risk register, examples of CVA SOPs that can be amended easily etc. These have been developed and shared exactly for the purpose of supporting NS in standardising while also speeding up some processes of developing tools (not MPCG/T specific though).</p>

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5	Could you tell us about the technology use employed?	<p>In Kenya there have been different technologies used such as Blockchain and Digital Identities.</p> <ul style="list-style-type: none"> • More information on the use of technology and CVA can be found on the Cash Hub platform: https://cash-hub.org/resources/cash-technology/ • Link to DIGID: https://hiplatform.org/digid
6	Presence of framework agreements with FSP/PSP has been used to consider NS cash ready. I feel this is not adequate and there is need to have minimum requirements in terms of operational readiness, minimum capacities, systems, resources that a NS must meet and maintain to be considered cash ready. Currently this is not very clear even as NS strive to become cash ready.	<p>As NS have been discussing being cash ready covers many elements (not just the FSP point), these are summarised from the self-assessment process in the activities area of: https://cash-hub.org/resource/theory-of-change-cash-and-voucher-assistance-preparedness/</p>
7	How do we intend to address the challenges in context were the mobile systems (telecommunications) infrastructure is not effective?	<p>Peter- KRCS</p> <p>In the Kenyan context, we've leveraged on the different delivery mechanisms as would be feasible based on the context. For instance, while Mobile money is used largely, yet where network challenges exists, local pre-qualified vendors and service providers have been used to deliver direct cash.</p> <p>Fredrick Orimba:</p> <p>There are options of using vouchers with local vendors and payment systems that can work offline in areas without mobile phone networks.</p>

Global Cash Forum, 10th of February 2022

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Other useful links and info:

English:

- Link to the Cash Hub platform page with different resources on NS cash readiness: <https://cash-hub.org/resources/national-society-cash-readiness>
- Link to the CiE Toolkit on the Cash Hub platform: <https://cash-hub.org/guidance-and-tools/cash-in-emergencies-toolkit/>
- Link to all the tools to follow the project cycle for cash: <https://cash-hub.org/guidance-and-tools/cash-in-emergencies-toolkit/>
- Within the Cash in Emergency Toolbox, there is a Module on Cash Preparedness, as shared from Maja <https://cash-hub.org/resources/national-society-cash-readiness>
- Also a link to the RedRose toolkit based on experience to date: <https://cash-hub.org/resources/cash-technology/redrose/>
- See also on the Cash Hub our online Africa Cash Community of Practice for all African NS. The Africa Cash Roadmap 2022-25 is hosted here and will be developed continuously + relevant ANS tools and documents: <https://cash-hub.org/resources/africa-cash-community-of-practice/>
- The tools for cash preparedness are presently under revision, incorporating learnings and aligning to the revised guidelines on CVAP. But until the new versions are finalized and published, you can reach out through your Regional Cash Coordinator, Maja Tønning, to get access to draft versions

French:

- Voir également sur le Cash Hub notre Communauté de pratique Africa Cash en ligne pour toutes les SN africaines. La feuille de route Africa Cash 2022-25 est hébergée ici et sera développée en permanence + outils et documents ANS pertinents : <https://cash-hub.org/resources/africa-cash-community-of-practice/>
- Vous pouvez visiter la Communauté of Practice pour les SSNN Africaines sur la webside du Cash Hub qui inclu le Roadmap pour TM pour l' Afrique <https://cash-hub.org/resources/africa-cash-community-of-practice/>
- Les outils de préparation aux transferts monétaires sont actuellement en cours de révision, intégrant les enseignements et s'alignant sur les directives révisées sur le CVAP. Mais jusqu'à ce que les nouvelles versions soient finalisées et publiées, vous pouvez contacter votre coordinatrice régionale de trésorerie, Maja Tønning, pour avoir accès aux versions provisoires.
- Vous pouvez trouver un module sur preparation au TM dans la Boite a outils pour TM en français <https://cash-hub.org/fr/instructions-et-outils/boite-a-outils-transferts-monetaires-en-situation-durgence/preparation/>

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