

## CASH HELPDESK

The **Cash Helpdesk** is a service available for all staff and volunteers of National Societies, the IFRC Secretariat and the ICRC who might want to access remote technical advice on all aspects of cash and voucher assistance.

The Cash Helpdesk aims to support both the implementation of CVA through the provision of remote technical guidance, as well as contribute to wider CVA learning, through the hosting of Movement knowledge sharing activities and in the development of research and learning.

Remote technical support will be provided by  
a **team of experts** who can respond in:

**English, Spanish,  
French and Arabic**

**Available:  
5 working days  
out of 7**

**Response Time:  
within 1 working day**

### Guidance and support **Cash Helpdesk**



- Cash and Voucher Preparedness
- Designing and implementing CVA into emergency responses
- How to persuade others and make the case for cash
- Accessing and adapting Movement cash guidance, tools and trainings
- Any other cash query you might have

### Information and learning **cash-hub.org**



- Frequently asked questions
- Webinars and learning events on a range of CVA topics
- Case studies, facts sheets and learning resources
- Share your knowledge and expertise with others