Tool 1.1 - Household Interview – Displaced people who are prospective renters

Assessment of the Context (for Rental Assistance)

# Introduction

This form is an example, to speed up formulating questions for a short 30-minute household interview (HII). Questions should be tailored to those you will interview and the context. Qualitative information is sought, and it is not expected that more than a few interviews are undertaken at Household Interview level, to help the practitioner get a broad picture of the context. However, it is important to pick up on differences between marginalised groups and other groups.

Record information with hand-notes since it is qualitative and is unlikely to be suitable for applications like KoboCollect.

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| **Section/Question** | **Notes** |
| Introduction of Interviewer | * Who you are and who you are working with * Information will be kept anonymous * How data will be used: to inform programme design, there should be no expectations that any information you share here will result in assistance for your household specifically * Explain how long the interview will take. * Ask for consent to proceed with interview and explain they can end the interview or withdraw at anytime, and that this does not mean that they will not receive assistance from the RC, but it does not mean that they have been selected for this programme. |
| Please describe the demographic composition of your household? | * Record number in household, genders, ages, relationships |
| How long have you been currently living in this location? | * Also record where they are currently living (e.g. collective centre) |
| What are your current plans for the next 3 month? 6 months? | * Are there plans for onward travel? Jobs? Children into school? * Enquiring about intentions related to duration of stay (which might change significantly!). |
| Have you tried to find somewhere to rent? | * Record for how long they have been searching? * How did they go about searching for accommodation, how did they go about getting information on possible rental accommodation etc. |
| What type of accommodation are you trying to rent? | * Record if this is in the formal or informal rental market * What types of units (2 bed apartment near town centre etc.) * Record approximately where (what neighbourhoods are desirable for displaced people). |
| How will you pay for the rental accommodation? | * Saving/Remittances/Sources of income to pay rent? * What transfer mechanism will you use to pay for accommodation? (bank transfer, remittance companies, cash in envelope, etc) |
| Are you aware of any assistance available to help you rent from government or NGOs and other organisations? |  |
| What barriers have you faced/do you envisage you will face when trying to find appropriate rental accommodation? | * Prompt for information on: * Finding/identifying rental accommodation * Rental costs * Deposit or guarantor needs * Attitude of property owners * Attitude of letting agents / informal brokers etc. * Risks when viewing properties when dealing with property owners / letting agents * Appropriateness (and condition) of the properties to meet their needs. |
| Rental Practices –  What do you understand the minimum rental period that property owners will accept is?  And do you know if a deposit is required? | * Take the opportunity to ask about their understanding of rental practices: * Minimum rental period * Deposit * Guarantors * Does proof of income need to be shown prior to rental agreement? * Whether written or unwritten contracts will be used * Types of rental agreement (types of contract etc.). |
| How you could like to receive information that supports you to access the rental market. | * What channel do you prefer to receive information in, and what language? |