Example 2.1.3 – Slovakia shelter programme overview

*Note: This is a real example from the Ukraine 2022 response in Slovakia of a summary document highlighting programme design for both rental assistance and hosted arrangement assistance. Giving information on: targeting, programme location, rental payment support amounts, activity implementation plan, budget, eligibility criteria. extension criteria, housing standards checklist, monitoring). This was used internally in the Red Cross Red Crescent predominately to give a summary of the programme design.*

**Housing & accommodation support Programme for the people displaced from Ukraine-Slovakia. *(****Revision June 5, 2023)*

Shelter targets and the duration of the assistance have been revised in June 2023. This revision is based on a discussion during the planning and review meeting organized on 30-31 May with HSPs staff. It is observed that most of the hosting and hosted families have developed mutual relations and it is difficult for hosting families to evict displaced households. Also, few hosting families’ resources have been drained or their economic situation has changed, and hosting and rental beneficiaries are worried about the continuity of the programme after the end of government allowance and Red Cross Support. It was also observed that in addition to many other factors, time is also a key factor that enables displaced people to self-reliance in new situations. For example, many households, say that they are gradually familiarizing themselves with options available for them to increase their income base, they are learning the language and doing other courses. These actions will help them access adequate shelter but will take some time. The government has also extended the TPS till December 2023 and informal discussion indicates that it will be extended till Feb-2024.

Though the shelter needs are immense, the previous targets were set minimum, considering the capacity of the Humanitarian Service points and pledge duration. Thanks to AmCross and PRM for extending the Pledge time till Dec 2023 and Feb 2024 respectively, this extension enabled IFRC to extend the duration and Targets.

1. **Target population**

To meet the housing and accommodation needs of the people displaced from Ukraine rental assistance and hosting family support is provided to the most in-need households. Programme also aims to provide a rental contribution to Slovak families who qualifies for government rental subsidies and are on the waiting list for a couple of months and are at risk of eviction due to economic conditions or temporary incapacity to work.

* 1. **Rental Assistance:** six-month rental assistance is being provided to Ukrainian Refugees families who have been granted Temporary Protection Status and are not able to support their accommodation on their own. Now the assistance will be extended for another six months for the most vulnerable households. The target group is single women, single mothers, families with children, elderly-headed households, and households with disability etc. A one-off payment for purchasing household effects and a winterization grant to supplement utility cost is also paid. The rental agreement is signed by Slovak Red Cross, Landlord, and the tenant. The monthly rental payments are made to the landlords. Shelter/Housing adequacy Standards are verified before signing the agreement to make sure accommodation is habitable, secure, adequate, and accessible. Slovak Red Cross’ Humanitarian Points Service (HSP) staff conducts visits and regular monitoring calls to ensure occupancy.
	2. **Host family Support:** the top-up support, in addition to the Slovak government’s housing allowance support, is provided to hosting families who are hosting refugees’ families to cover the recurrent housing cost for six months. One-off payment to buy household items, improve privacy and habitability, and cover the utility cost is also provided. Slovak Red Cross HSP staff carry out vetting through visits and monitoring calls.
	3. **Rental contribution to Slovak Families:** To support the social cohesion and integration of the people displaced from Ukraine besides other interventions, addressing the needs of the Slovak families has been realized during the course of the implementation of shelter assistance. Based on the feedback from the branches and consultation with Slovak Red Cross HQ and IFRC, it is decided to provide rental contributions to the most vulnerable Slovak population and 10-20% of the program target (rental+hosting family support) by providing rental contributions of 50% amount based on rental assistance value determined for the rental assistance. The duration of the assistance will be six months with the possibility of extension for the most vulnerable cases.

*An extension of assistance for three months with the possibility of an additional 3 months for the most vulnerable cases for the above three categories is also planned, criteria for 1st extension has been developed and 2nd extension will be done using the same criteria but for the households whose socio-economic condition has not changed or negatively changed (for example loss of job, loss of income earners, health issues, caregiver went back an many other situations )*

**Disability-Focused Programming**: Programme supports adaptability to the accommodations to meet the accessibility needs of people with mobility restrictions.

1. **Programme Target:**
* Rental assistance: 390 Households
* Hosting/solidarity family support: 200 households
* Slovak families: 65 households.
* Other services related to emergency housing and integration= 6660 individuals.

*Note: considering the needs, current progress, and budget availability, the following is the projection of the cases.*

|  |  |  |
| --- | --- | --- |
| **Groups**  | **Previous Targets**  | **Revised Targets June 2023 with the possibility of extension form 9-12 months**  |
| **6 months**  | **9 months** | **12months**  |
| Rental | 370 | 390 | 205 | 102 |
| Hosting | 140 | 200 | 108 | 43 |
| Slovak families  | 60 | 65 | 31 | 10 |
| **Total**  | **570** | **655** | **344** | **155** |

1. **Target groups:**

Children, women with children, elderly people, and people with health problems. due to their age, medical conditions or family circumstances, lack of financial means, and inability to work these groups of people have been identified as those who are most in need of humanitarian assistance. People coming from the affected oblasts are also prioritized for example people coming from Sumy, Kharkiv, Luhansk, Donetsk, Kherson, Zaporije etc.

***Note:*** *There might be unknown vulnerabilities, those cases will be approved only by the shelter manager. To accommodate this, manual approval or rejection will be available in espCRM.*

* 1. **Eligibility for bedroom:** the eligibility for single, double, or 3 bedrooms depends on the number of family members, their relations, and the age of the children.
1. **Programme locations:** Banská Bystrica, Nitra/Topolčany, Košice, Žilina and Poprad
2. **Rental/ top-ups value**
	1. **Rental Assistance**

|  |  |  |  |
| --- | --- | --- | --- |
| **Description**  | **1 bedroom****(€)**  | **2 Bedroom****(€)**  | **3 bedrooms and above (€)** |
| Rental Assistance/month outside Bratislava  | 450  |  600 | 700  |
| One-off payment for housing items  | 400 | 400 | 400 |
| One-off adaptation for Disability | 500  | 500  | 500 |
| One-off winter support/utility  | 300  | 300  | 300 |

* 1. **Hosting/solidarity family’ Support**

|  |  |
| --- | --- |
| **Description**  | **Amount (€)** |
| Hosting family top-up support/month | 112  |
| One-off payment for housing items  | 400 |
| One-off adaptation for Disability | 500  |
| One-off winter support/utility  | 300 |

* 1. **Rental contribution to Slovak families**

|  |  |  |  |
| --- | --- | --- | --- |
| **Description**  | **1 bedroom (€)**  | **2 bedrooms (€)** | **3+ bedrooms (€)** |
| Rental Assistance/month **outside** Bratislava  | 225  |  300 | 350  |
| One-off adaptation for Disability | 500  | 500  | 500  |
| One-off utility support | 300  | 300  | 300 |

1. **Enrollment and Payments/Process**

EspoCRM application is used to register, enroll, and certify payments, while payments are made to the beneficiary’s bank account through RedRose/ MoneyGram. Kobotool is used for housing adequacy standards verification and monitoring. Humanitarian Service Points (HSPs) at the above 5 locations facilitate the registration, application, and payment of certifications.

* 1. **Process:**

**1-**Applicants fill out registration form as HSP

**8-**Monthly payments

& Post Distribution Monitoring

**4-**HSP staff verifies Housing Adequacy Standards

**3-**Eligible applicant identifies accommodation

Host family skip this step

**2**-Based on eligibility criteria application is accepted or rejected

**7-**Monthly monitoring calls or visit to ensure occupancy and protection monitoring

**5-**If accommodation meets the adequacy standards, Tripartite agreement signed

**6-**Security deposit, 1st-month rent, one-off payments- processed through RedRose

1. **Revised budget:** 2,731,063 CHF (2,811,438 €)
	1. **Spending plan**

|  |
| --- |
| **Spending Plan €** |
| **Jun-2023** | **July-2023** | **Aug-2023** | **Sep-2023** | **Oct-2023** | **Nov-2023** | **Dec-2023** | **Jan-2024** | **Feb-2024** |
| 194,144 | 208,452 | 223,806 | 221,612 | 183,907 | 170,624 | 144,948 | 119,004 | 89,112 |
| 30,829 | 31,838 | 33,202 | 23,259 | 21,792 | 14,560 | 13,328 | 9,968 | 6,048 |
| 20,715 | 18,915 | 18,915 | 18,915 | 12,222 | 9,894 | 9,021 | 6,111 | 6,693 |
| **245,688** | **259,204** | **275,922** | **263,786** | **217,921** | **195,078** | **167,297** | **135,083** | **101,853** |

*Note: 955,530€ has been spent till May (epso report) Total spent+ to be spent= 2,811,438 € or 2,731,063*

1. **Activity Implementation Plan**

|  |  |  |  |
| --- | --- | --- | --- |
| **Groups**  | **2022** | **2023** | **2024** |
| **Oct** | **Nov** | **Dec** | **Jan** | **Feb** | **Mar** | **Apr** | **May** | **Jun** | **July** | **Aug** | **Sep** | **Oct** | **Nov** | **Dec** | **Jan** | **Feb** |
|   Rental Assistance  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Hosting/Solidarity Families Support |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Rental subsidy to Slovak families  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Integration support |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

1. **SOPs for implementing changes to the agreement:**

There may be situations that cannot be foreseen at this stage, but one situation is more common in the displaced situation when beneficiaries vacate the accommodation and return or relocate due to unexpected situations. Therefore, a procedure should be in place to deal with such a situation. An issue log will be maintained for other situations.

In case the beneficiary, vacates the accommodation before the agreed duration, in that case, another beneficiary will be identified and put in the same accommodation within consultation with the landlord/ hosting family. This decision is based on the principle of ‘’do no harm’’ that our assistance should not discourage return or other opportunities, however, the stay intention is known during registration and if the intention is less than 6 months, those cases will not be approved by HSP. If no other beneficiaries are identified, the landlord has the right to seize the one-month deposit. Also, for new beneficiaries, the deposit and top-up amounts will not be paid.

In case beneficiaries vacate the accommodation due to protection or risk, lack of repair of utility infrastructures, habitability standards are compromised ie dripping of roof, repeated interruption in water supply, electricity, gas or heating system or risk or occurring of short-circuiting, etc, the landlord will return back the deposit to beneficiaries.

If the beneficiary completes the agreement duration and there is no damage, or wear & tear to the property to the extent that the deposit should be held by the landlord, the beneficiary has the option to get the deposit back or continue renting using this deposit. Slovak Red Cross/IFRC will not be liable for any commitment after the completion of the duration agreed in the tripartite agreement.

1. **Document collection:**

GDPR guidelines/ Slovak legislation will be followed to collect and protect the information from beneficiaries. Name, contact number, ID card/passport, and address, TP status, IBAN are the minimum requirement for registration and application. A reference number will be attached to each beneficiary and landlord/hosting family, which will be mainly used instead of a name and the applicant’s consent will be sought. Data will be disposed of following the IFRC information policy.

**Annexures:**

1. Eligibility Criteria
2. Forms (registration, housing standards, application, monitoring)

**ANNEXURES**

1. **Eligibility Criteria**
	1. **Rental Assistance**

|  |  |  |
| --- | --- | --- |
| **Criteria Questions with scoring (Displaced family)** | **Answer for scoring** | **Points** |
| Is your household headed by a single person? | yes | 1 |
| No | 0 |
| What is your age? | if 60+ | 1 |
| Does anyone in the household have any physical disabilities? | yes | 1 |
| No | 0 |
| Does the household include persons with serious chronic health conditions or any psychological or social difficulty that affects your living? | yes | 1 |
| No | 0 |
| How many members in your household? | if > 3 | 1 |
| Infants less than 1-year-old and or Children 1-5 years old? | yes | 1 |
| No | 0 |
| Any pregnant or lactating women? | yes | 1 |
| No | 0 |
| Number of women traveling alone? | yes | 1 |
| No | 0 |
| What type of accommodation are you currently living in?     | Rental | 1 |
| Collective center | 1 |
| I do not have any | 1 |
| Hosting family | 0 |
| Other | 0 |
| (If rental, hosting or collective center) Is your household under pressure to leave the current accommodation? | yes | 2 |
| No | 0 |
| (IF accommodation = I do not have accommodation) Are you under pressure of finding a stable accommodation? | yes | 2 |
| No | 0 |
| Is any member of the household currently working?  | yes | 0 |
| no  | 6 |
| (if household working = yes) Income coefficient     | very low | 1 |
| low | 2 |
| medium | 3 |
| high  | 4 |
| very high  | 5 |
| **Max scoring**  | **17** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Category** | **Eligibility** | **Scoring range**  |  **Scoring %**  |
| Displaced HH | Automatic eligibility  | **8 - 17** | 51 -100%  |
| Manual review by Shelter Manager  | **4 - 7** | 26 - 50 %  |
| Not eligible | **0 - 3** | 1. - 25%
 |

* 1. **Hosting/Solidarity families support.**

|  |  |  |
| --- | --- | --- |
| **Criteria Questions with scoring (Host Family)** | **Answer for scoring** | **Points** |
| Is your household headed by a single person?  | yes | 1 |
| no | 0 |
| What is your age? | if 60+ | 1 |
| Does anyone in the household have any physical disabilities?  | yes | 1 |
| no | 0 |
| Does the household include persons with serious chronic health conditions, or any psychological or social difficulty that affects your living? | yes | 1 |
| no | 0 |
| How many members in your household? | if > 3? | 1 |
| Infants less than 1 year old and / or Children 1-5 years old?  | yes | 1 |
| no | 0 |
| Any pregnant or lactating women?  | yes | 1 |
| no | 0 |
| Are you currently hosting more than 1 family who displaced from Ukraine.  | yes | 1 |
| no | 0 |
| Are you sharing your accommodation with the family from Ukraine? | yes | 1 |
| no | 0 |
| Is your household under pressure to leave the current hosting arrangement? | yes | 2 |
| no | 0 |
| Are you hosting a displaced household that is dependent on you for access to medical and health care?  | yes | 1 |
| no | 0 |
| Are you hosting a displaced family with a disabled family member?   | yes | 1 |
| no | 0 |
| Is any member of the household currently working?  | yes | 0 |
| no  | 1 |
| **Max scoring**  | **14** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Category** | **Eligibility** |  **Scoring range**  |  **Scoring %**  |
| Host HH (max 14 points)  | Automatic eligibility  | **7 - 14** | 51 -100%  |
| Manual review by shelter Manager  | **4 - 6** | 26 - 50 %  |
| Not eligible | **0 - 3** | 1. - 25%
 |

* 1. **Rental contribution to Slovak Families.**

**Questionnaire/Checklist: Rental Assistance for Slovak families**

|  |  |
| --- | --- |
| **Case Number instead of name.**  |  |
| **Gender** |  |
| **Age** |  |
| **Address** |  |
| **Nationality** |  |
| **Is anyone in the family is suffering from chronic illnesses and or disabilities? Y/N** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Checklist**  | **Yes** | **No** | **NA** |
| 1. **Inclusion criteria**
 |  |  |  |
| 1. Are you renting a place?
 |  |  |  |
| 1. Do you have an agreement?
 |  |  |  |
| 1. Do you have the latest receipt of payment?
 |  |  |  |
| 1. Do you pay rent through a bank
 |  |  |  |
| 1. **Do you confirm the below;**
 |  |  |  |
| 1. None in the HH is the owner of the housing unit you are renting or any other housing unit.
 |  |  |  |
| 1. None in the HH is related (by marriage or consanguinity) to the landlord.
 |  |  |  |
| 1. The housing unit is not managed by the Gov Housing Agency (it must not be social housing).
 |  |  |  |
| These responses are self-attestation and if the answer to all questions is yes, proceed to the next question.  |  |  |  |
| 1. **Vulnerability criteria**
 |  |  |  |
| 1. How many members are in the household? HSP staff fills the below table
 |  |  |  |
|

|  |  |  |
| --- | --- | --- |
| **Age groups**  | **Nos**  | **Total**  |
| **Female**  | **Male**  |
| >65 years  |  |  |  |
| From 18-65 years  |  |  |  |
| <18 years  |  |  |  |
| From 3-5 years  |  |  |  |
| <3 years  |  |  |  |
| **G- Total**  |  |

 | NA | NA | NA |
| 1. **Are you a Single-headed household or elderly-headed HH with at least one of the below conditions?**
 |  |  |  |
| 1. With 3 or more children and/or 2 or more children of schooling age (IDs, birth certificates, or any other document that can prove it).
 |  |  |  |
| 1. With dependents who need medical care such as: people with disabilities in the HH or dependent from the HH; people in need of medical care in the HH or dependent on the HH (children, parents…). With a letter/certificate from the healthcare provider, doctor or, social service stating the medical condition of the dependent(s).
 |  |  |  |
| 1. Single Elderly With a pension of < 600 Euro (65 years old or more, with pension statement or certificate).
 |  |  |  |
| 1. Single mother with a child having no support from husband or ex-partners and having an income of <800Euro/month
 |  |  |  |
| If the answer to 2, and any of a, b, and c. yes. The applicant is qualified. *The applicant will show the document to HSP staff. Staff members will fill the checklist after verifying the information from the shown documents and 2 staff members will sign the checklist and upload this checklist on espo and fill the Yes/No boxes in espo.* |  |  |  |
| 1. **Are you a Caregiver who was NOT ELIGIBLE for state contribution?** *(with a rejection letter from Gov assistance).*
 |  |  |  |
| 1. **Are you on maternity leave** *(with a maternity report issued by the State Health Service). Skip this question for males if not applicable*
 |  |  |  |
| 1. **Are you on the waiting list for social housing?** *(with official communication from Socialne Byvanie*
 |  |  |  |
| 1. **Are you benefiting from a state contribution already, but it is not sufficient to cover the rent?**
 |  |  |  |
| If the answer to any of the above questions is yes. The applicant is eligible  |  |  |  |
| **For HSP Staff** |  |  |  |
| *The applicant is recommended for a rental contribution*  |  |  |  |
| *The applicant is* ***not*** *recommended for rental contribution* |  |  |  |
| Further information is required, Decision Pending  |  |  |  |
| **Comment if any from the staff:**  |

Name of HSP staff 1: --------------------------------- Name of staff member 2---------------------------------------

Branch: ----------------------------------- Signatures staff member 2------------------------------------

Signature: ------------------------------------

Date: ------------------------------------

 **Extension Criteria**

* + 1. **Criteria for extension – rental program:**

Criteria for extension – rental program:

* HH is a Single-headed elderly/elderly couple with grandchildren.
* HH is a Single-headed elderly/elderly couple
* HH is a Single-headed with one or more children in the age of 0-3 years old
* HH is Single-headed with 2 and more children (one under 3 years and the other of school age)
* HH with one or more children or another member of the HH with a disability or chronic illness (a situation where one of the parents cannot work because needs to take care of the disabled.
* Households with a person having a disability or chronic illness.
* HH is with a lactating or pregnant woman
* HH is with a woman on maternity leave and already has other children
* The region of provenience of the displaced household is one of: Sumy, Kharkiv, Luhansk, Donetsk, Kherson, Zaporije
* Household, where the adults are employed but the cumulative salary is not enough to pay rent and afford other expenditures. *Please explain the situation in the comments box.*
* The household has a vulnerability that is not covered in the above criteria. *Please explain the situation in the comment box*

*Note: HSP staff is closely engaged with displaced families and they deeper understanding of each of the beneficiaries and their socio-economic situation. During the implementation of existing criteria/case management, they learned that a few beneficiaries whose situation reflects that this are still vulnerable, and the existing criteria are too restrictive for them to be eligible for the extension. After this feedback, IFRC shelter Delegate and SRC programme decided to expand the criteria and added two more criteria ie points 10 and 11. Also, adding more and more criteria into the espo is not an efficient solution, so to add a more vulnerable unknown situation, a comment box will be added where HSP staff will explain the situation and then Managers will decide on the extension or no extension. In case management, the comment box works better than list of criteria.*

Non-extension will be automatic for the rest of the cases.

**1.2.1. Criteria for extension – Host family support  program:**

* The hosting family is sharing the same accommodation and hosting HH with children. (this group will be automatically extended)
* The hosting family is sharing the same accommodation and hosting an elderly-headed HH.
* The hosting family is hosting more than one displaced HH in another housing unit. (multiple hh sharing the same accommodation)
* The hosting family is hosting a Single-headed household with one or more children of age 0-3 years old in another housing unit.
* The hosting family is hosting a Single-headed household with 2 and more children in another housing unit.
* Households with a person with a disability or chronic illness.
* The hosting family is hosting HH with lactating, or pregnant woman/women
* The hosting family is hosting HH with a woman on maternity leave and already has other children
* The hosting family is hosting HH from one of these regions: Sumy, Kharkiv, Luhansk, Donetsk, Kherson, Zaporije
	+ 1. **Criteria for extension Slovak Families:** *This is under disscusion with HSP staff, not finalized yet.*
1. **Forms**
	1. **Housing Adequacy Standard checklist**

|  |  |  |
| --- | --- | --- |
| Shelter Case Identifier |  |  |
| Beneficiary name and surname |  |  |
| Introduce yourself to the person you are talking to |  |  |
| Housing type |  |  |
| The housing unit is (please select one): |  |  |
| Address |  |  |
| Location |  |  |
| Number of bedrooms  |  |  |
| * + - 1. **Security of tenure**
 |  |  |
| Can the Host family / Landlord prove ownership of the property? |  |  |
| Photo of property title (if possible) |  |  |
| Does the host family/landlord commit to host refugees for a period of 6 months and show a positive attitude towards the project? |  |  |
| **Please provide additional details:** | Yes  | No |
| Location |  |  |
| The location of the housing unit allows easy access to relevant public services such as transportation, school, health care, and markets. |  |  |
| The neighborhood is considered safe and well-lighted at night where possible. |  |  |
| The housing unit is located in a basement |  |  |
| Please provide additional details: |  |  |
| 1. **Safety**
 |  |  |
| The building is structurally sound without signs of potential structural issues such major cracks. |  |  |
| A fence or perimeter wall is existing |  |  |
| The entrance door is lockable from inside / outside and in good conditions |  |  |
| All internal doors are lockable, in good conditions and provide adequate privacy when closed. |  |  |
| All external windows and doors are lockable and in good conditions. |  |  |
| Balconies have a parapet with minimum height of 1.1m |  |  |
| Gas connection is safe/certified |  |  |
| Please provide additional details: |  |  |
| 1. **Habitability, wind and rainproofing**
 |  |  |
| All walls are plastered and painted. |  |  |
| The housing unit is dry and with no significant sign moisture or humidity. |  |  |
| The housing unit is well ventilated |  |  |
| The indoor space is sealed, with no major gaps or leaks (roof leaks, air gaps between windows and walls etc.) |  |  |
| Please provide additional details: |  |  |
| 1. **Utilities and systems - Electricity, heating, water and sanitation**
 |  |  |
| The housing unit has centralized or independent heating. |  |  |
| The housing unit is served by the electricity network and the electricity circuit is protected with at least one circuit breaker. |  |  |
| Each room has at least one lighting point and one socket. |  |  |
| The housing unit is connected to the potable water network. |  |  |
| The housing unit has a minimum storage capacity of 30 L/person/day. |  |  |
| The housing unit is equipped with at least one functioning flushing toilet / latrine, one shower and a sink. |  |  |
| The house has functioning and safe system to discharge black and grey water, either to the municipal network or to a septic tank. |  |  |
| There is a water heater and a washing machine for the household individual use. |  |  |
| Please provide additional details: |  |  |
| **Kitchen / living room** |  |  |
| The kitchen area has a space to prepare, cook and store the food (there is a sink, stove and a fridge). |  |  |
| The dining area is furnished with at least one table and sufficient number of chairs |  |  |
| The kitchen is equipped with cookware (pots, pans, lids etc.) and tableware (plates, cutlery, glasses, cups etc.) |  |  |
| Please provide additional details: |  |  |
| 1. **Adequate living space: bedrooms**
 |  |  |
| Each adult household member has their own bed, except adult couples and infants. In case of two households sharing a housing unit, each household has at least one separate bedroom. |  |  |
| No more than 3 family members are sharing the same bedroom. |  |  |
| There is a wardrobe for each bedroom (inside or outside the room) |  |  |
| Each bed is equipped with a mattress in hygienic conditions |  |  |
| Each bed is equipped with a pillow, one pair of sheets and a blanket for each bed |  |  |
| Please provide additional details: |  |  |
| 1. **Accessibility**
 |  |  |
| People with disability / limited mobility can independently access the property from the public space. |  |  |
| People with disability / limited mobility can independently enter the house and circulate in all rooms. |  |  |
| If located on upper floors, the building is equipped with an elevator. |  |  |
| Special sanitary equipment is installed to make the bathroom fully accessible. |  |  |
| Please provide additional details: |  |  |
| Bathroom |  |  |
| Bathroom |  |  |
| **Photos** |  |  |
| Kitchen/living room |  |  |
| Bathroom |  |  |
| Bedroom 1 |  |  |
| Bedroom 2 / another photo of the housing unit |  |  |
| Another photo of the housing unit |  |  |
| Another photo of the housing unit |  |  |
| The housing unit has been checked and complies with the minimum requirements selected above. |  |  |

* 1. **Monitoring form**

|  |  |  |
| --- | --- | --- |
| **HSP staff observations**  | **Y**es  | **N**o |
| The household is still living at the location selected for rental assistance/host family support |  |  |
| Household present at the time of the visit: |  |  |
| Accommodation in good conditions during the visit: |  |  |
| Host confirms intention to provide free temporary accommodation to the displaced household until the end of the hosting period as per the written agreement with SRC: |  |  |
| **Questions for the tenant / displaced household** |  |  |
| Difficulties with receiving financial assistance from Red Cross: |  |  |
| Difficulties communicating with landlord/host family |  |  |
| Difficulties with accommodation |  |  |
| **Questions for the landlord/host family** |  |  |
| Difficulties communicating with households: |  |  |
| Difficulties related to utilities (water, electricity, gas): |  |  |
| **Final comment** |